

## RECORD OF EXECUTIVE DECISION

Tuesday, 18 June 2013

**Decision No:** (CAB 13/14 10434)

DECISION-MAKER:	CABINET
PORTFOLIO AREA:	CABINET MEMBER FOR HOUSING AND SUSTAINABILITY SERVICES
SUBJECT:	*COMMUNITY ALARM / TELECARE MONITORING PROVISION FOR NON SCC CUSTOMERS
AUTHOR:	Nick Cross

### THE DECISION

- (i) To approve a time limited extension to the existing service with Portsmouth City Council for the provision of telecare alarm monitoring services, for the maximum period May 2013 to March 2015 and on the terms set out in the contract.
- (ii) To delegate authority to the Head of Legal, HR and Democratic Services to do anything necessary to give effect to this decision.

### REASONS FOR THE DECISION

1. SCC Housing Services have, for a number of years, been providing a Community Alarm/Telecare Monitoring Service for Portsmouth City Council. In line with normal business, the existing contract is being refreshed with the proposal that it is extended until April 2014 (with the possibility of a further 12 months).
2. This service has been provided by SCC since 1999 and is provided by the SCC Community Alarm Team based at City Depot. The service level is agreed within the terms of the contract specification and will continue to be delivered within the resources of the existing team and structure.
3. The service provided by SCC is a call handling one for Telecare devices and community alarm calls. Calls are monitored and taken by SCC and follow a pre-determined response pathway such as offering remote support and/or contacting professional contacts (e.g. The Ambulance Service) or the customer's nominated personal contacts.
4. SCC is duly equipped to deliver this service and has done so continuously for several years and the continuation of this contract ensures no net income loss to the Council for the duration of the contract.

**DETAILS OF ANY ALTERNATIVE OPTIONS**

To give notice on the contract leaving PCC to make alternative arrangements for the provision of their alarm monitoring service. This would result in a net loss of income to the authority and could hinder the service in bidding for future contracts.

**OTHER RELEVANT MATTERS CONCERNING THE DECISION**

None.

**CONFLICTS OF INTEREST**

None.

**CONFIRMED AS A TRUE RECORD**

We certify that the decision this document records was made in accordance with the Local Authorities (Executive Arrangements) (Access to Information) (England) Regulations 2000 and is a true and accurate record of that decision.

Date: 13<sup>th</sup> June 2013

Decision Maker:  
The Cabinet

Proper Officer:  
Judy Cordell

**SCRUTINY**

Note: This decision will come in to force at the expiry of 5 working days from the date of publication subject to any review under the Council's Scrutiny "Call-In" provisions.

Call-In Period expires on

Date of Call-in *(if applicable) (this suspends implementation)*

Call-in Procedure completed *(if applicable)*

Call-in heard by <i>(if applicable)</i>
Results of Call-in <i>(if applicable)</i>